



Programming Guide
For
Issuing HID Mobile ID
Credentials

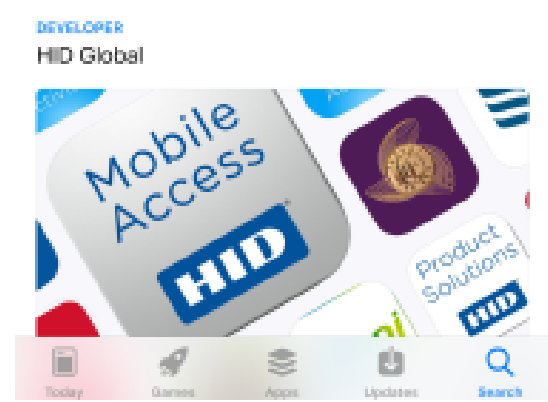
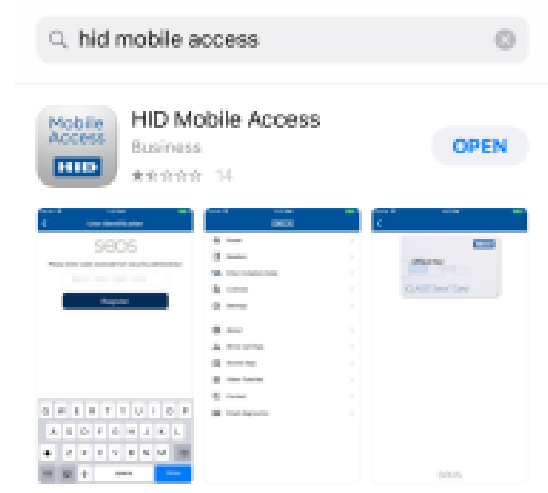
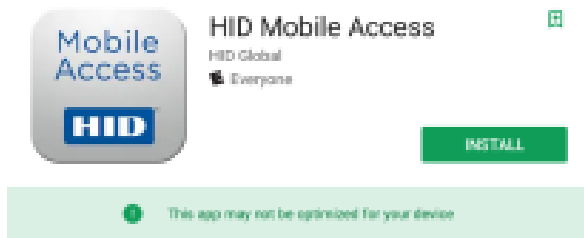
Vehicle access gates can be opened using the twist and go function.



Controlled doors can be opened using the tap function.

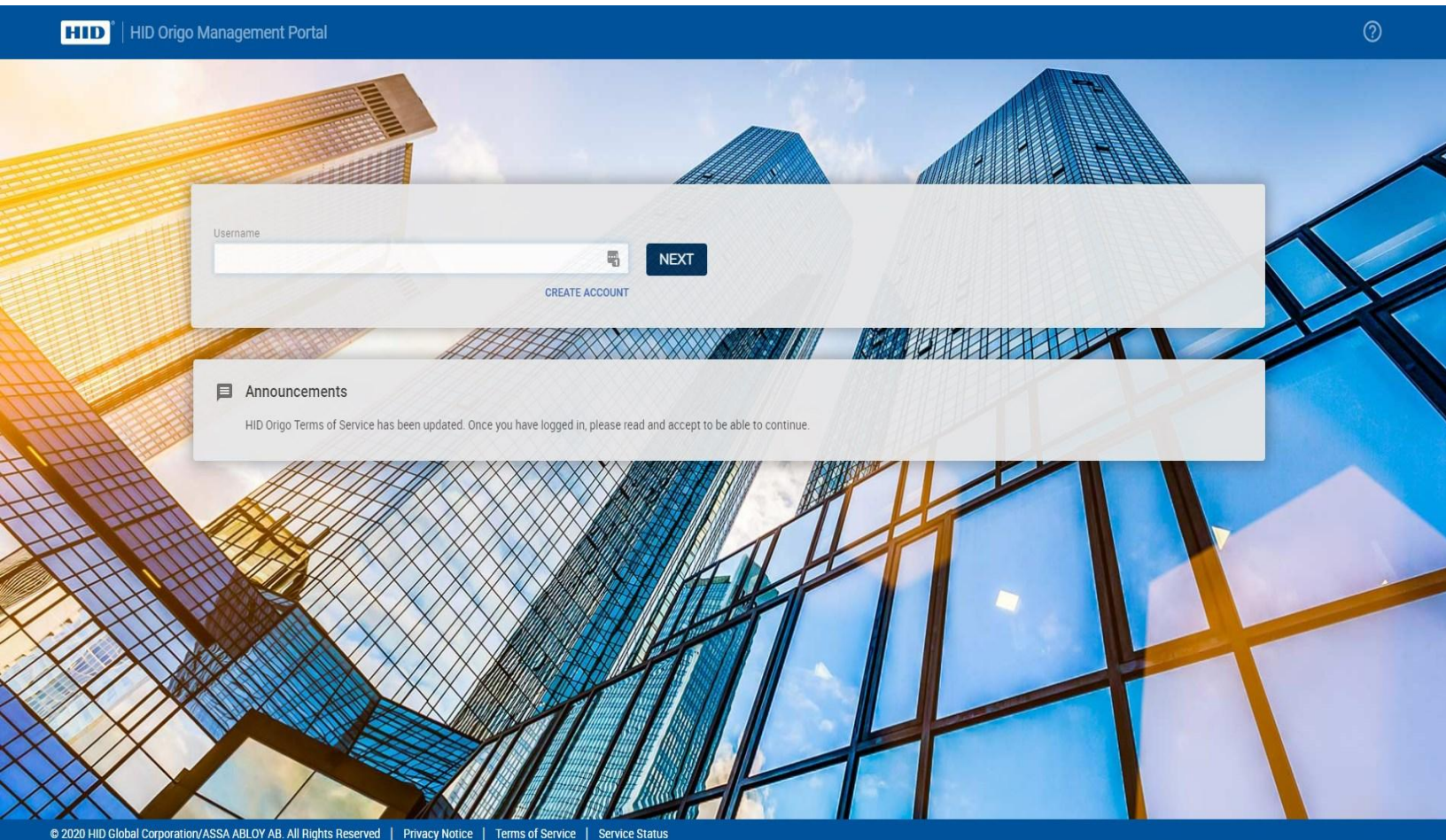
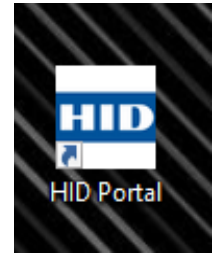


Any person using HID Mobile must download the APP to their phone.



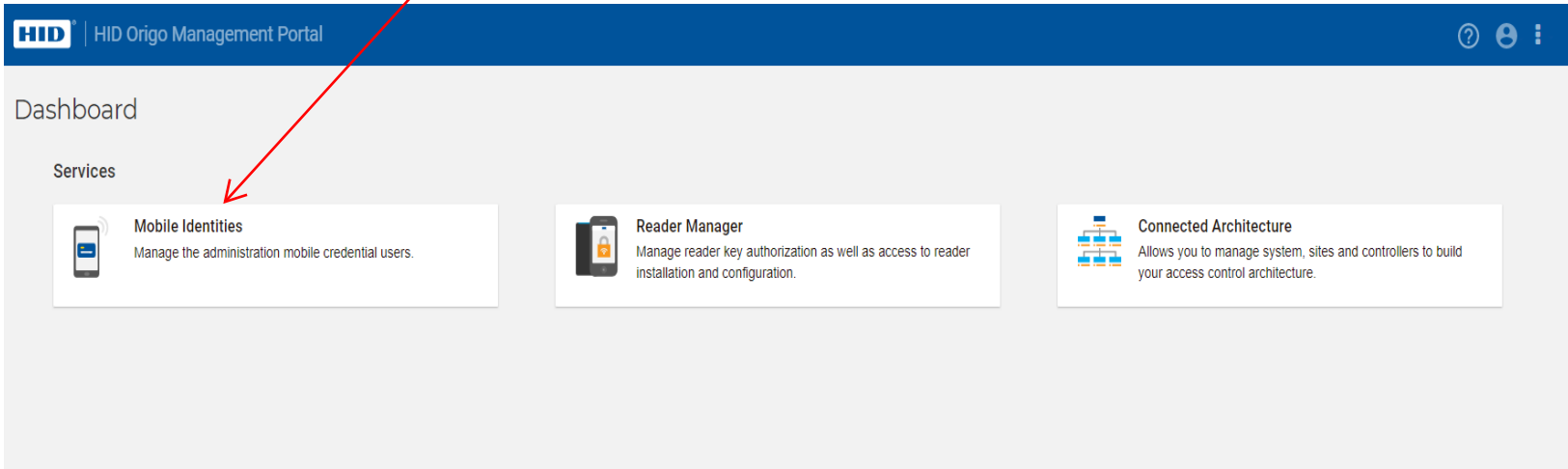
Issuing a HID Mobile ID Credential

Click on link to HID Portal
(<https://portal.origo.hidglobal.com/mobile-identities/#/home>)
Located on Desktop

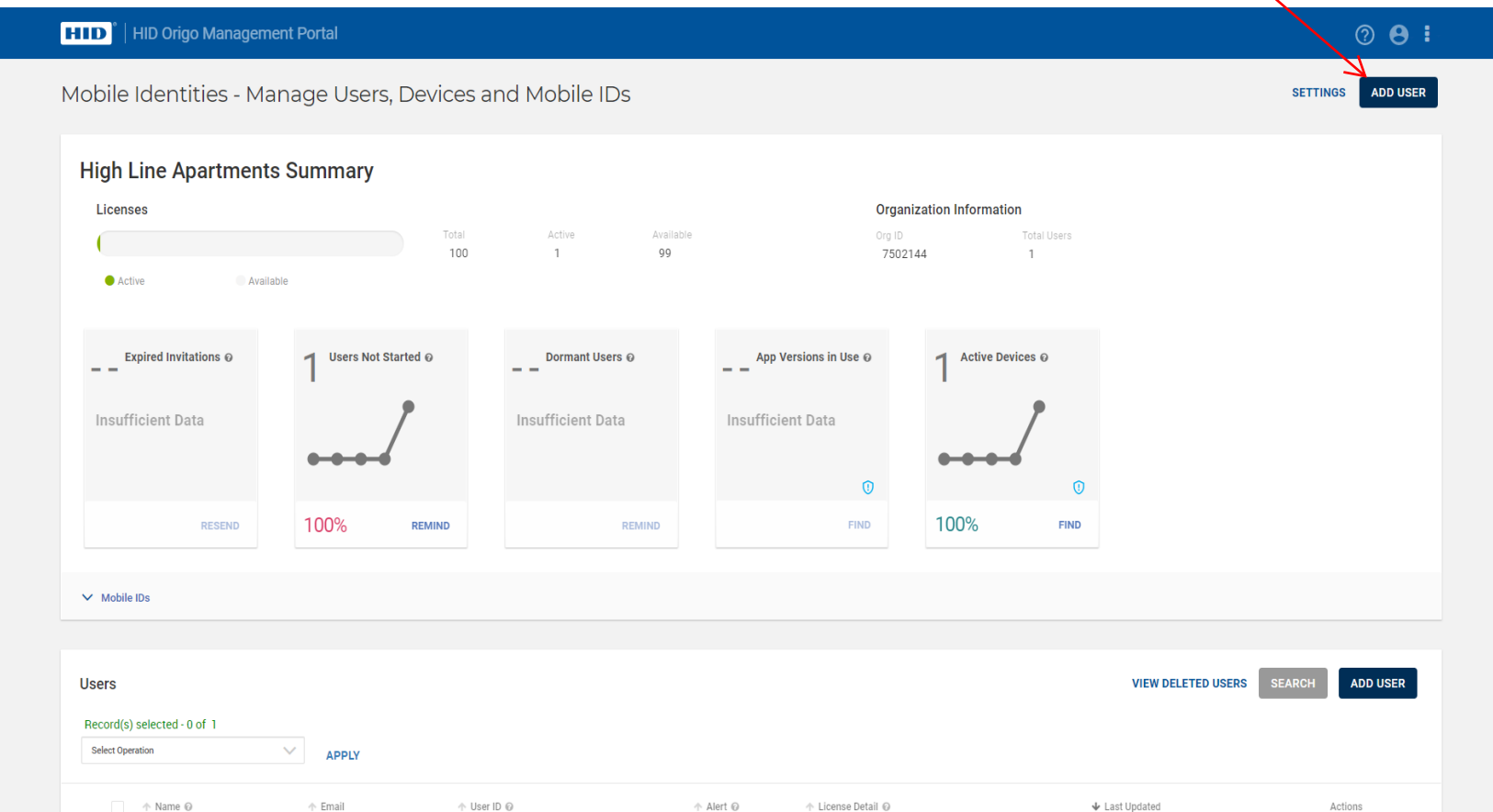


Each staff member will be sent an invitation to setup login permission. Follow the steps in the email to setup new password. Then enter the correct user name and password to login.

After Login click on Mobile Identities. The other options will not be available to staff users.



Now Click Add User



Enter in User Information. Email address should be an email the resident/person has access to on their phone. User ID is usually used for resident's apartment # or however staff wants to assign it.

HID | HID Origo Management Portal

Enroll Mobile User

CANCEL ENROLL

Mobile User Profile

Single User Multiple Users

Email address
Payton@entrytech.net

Name
Mr Payton Foster Suffix (optional)

User ID
Apt 1776

(1) Scroll Down and click select and reserve mobile ID(s)

(2) Click on the card to select it for assignment

(3) Make sure this box is checked.

(4) You are now clear to click enroll.

HID | HID Origo Management Portal

Enroll Mobile User

CANCEL ENROLL

Invitation & Mobile ID Issuance

How do you want to proceed?

Do not issue any Mobile IDs now, just send an invitation code and enroll this user.

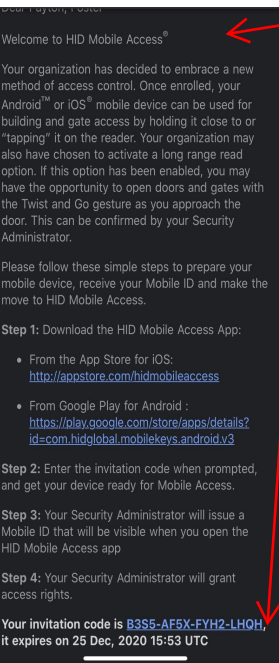
Select and reserve Mobile ID(s) that will be issued when this user accepts the invitation code to register his or her device.

iCLASS® Seos®

Highline

automatically assign the next available credential value.

An email will now be sent to the email provided. Make sure the HID Mobile application is downloaded. Then follow instructions below.

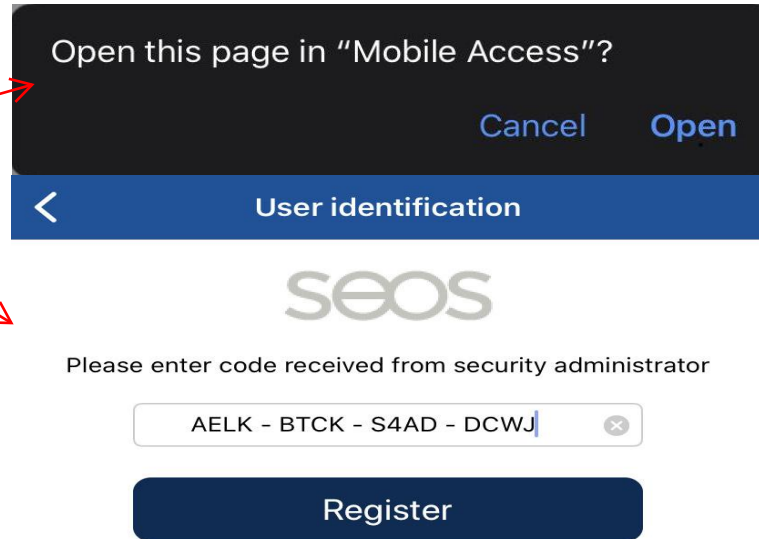


(1) Open Email from HID.

(2) With HID installed press the code below.

(3) Pop up will appear asking to open in app. Press "Open".

(4) App will open with code field filled. Press Register.

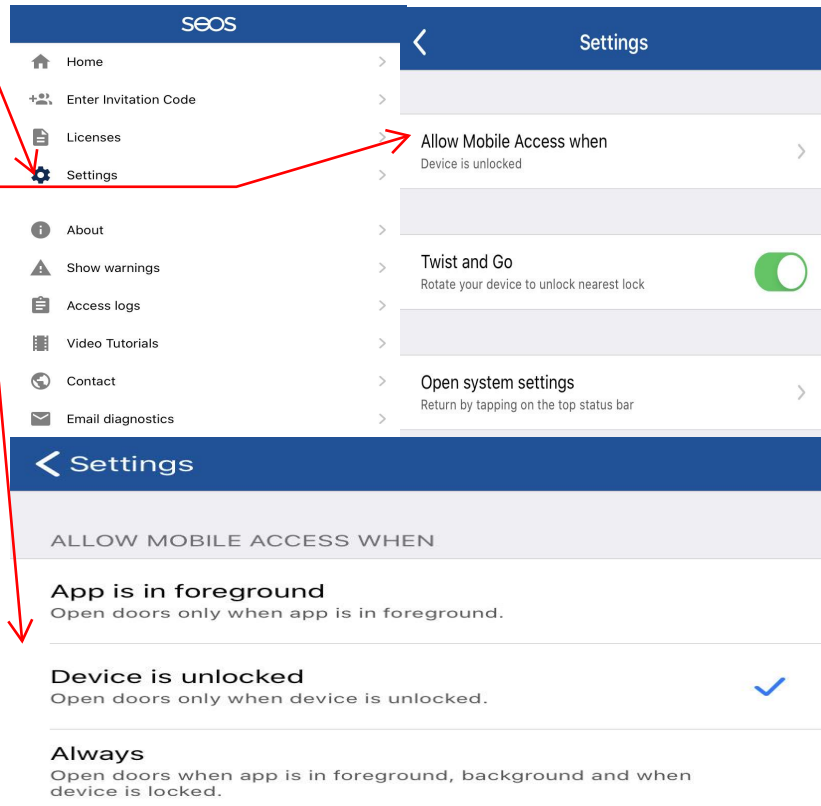
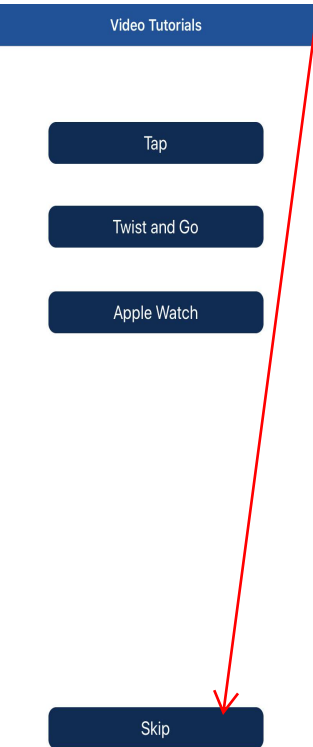


(5) This is just a short tutorial on the different ways to use the app. Press skip as you can access these later on.

(6) Press on the arrow in the top left to open up the hot menu. Press settings

(7) Press Allow Mobile Access when.

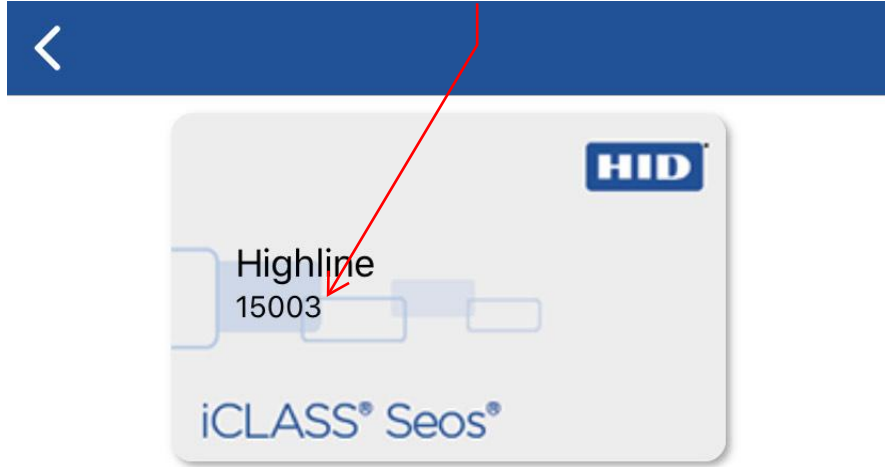
(8) Select your desired setting. Android devices will have an extra step to verify it the location. Please refer to the HID residents F document.



iOS occasionally terminates apps running in the background. Consequently, "Device is unlocked" and "Always" modes sometimes require opening the app to restore

For the best door opening experience, location services should be enabled when using "Device is unlocked" or "Always"

Going back to the main menu one should see their card for the property.
This number is the Encoded # that needs to be put into focal point. The facility code will be shown to staff upon training.



Each user can have up to 5 cards assigned to them. Each card is on a separate device but are all linked to the same email/user name.

(1) Go back to the main Mobile Identities menu.

(2) Click edit on the user you want to assign more cards to.

HID Origo Management Portal

Mobile Identities - Manage Users, Devices and Mobile IDs

SETTINGS ADD USER

Expired Invitations
Insufficient Data
RESEND

1 Users Not Started
100% REMIND

Dormant Users
Insufficient Data
REMIND

App Versions in Use
Insufficient Data
FIND

1 Active Devices
100% FIND

Mobile IDs

Users

VIEW DELETED USERS SEARCH ADD USER

Record(s) selected - 0 of 2

Select Operation APPLY

<input type="checkbox"/>	Name	Email	User ID	Alert	License Detail	Last Updated	Actions
<input type="checkbox"/>	Foster, Payton	Payton@entrytech.net	Apt 1776			Dec 23, 2020 03:53:00 UTC	EDIT

(3) Click send invitation

HID Origo Management Portal

Mobile User Detail

DELETE USER REFRESH RETURN

Mobile User Information

Mobile user name: Mr Payton Foster

Email Address: Payton@entrytech.net

User ID: Apt 1776

Invitation Log

Timestamp	Activity	Details	Initiated by	Actions
Dec 23, 2020 02:41:21 UTC	Invitation Code Redeemed	Invitation Code - AELK-BTCK-S4AD-DCWJ	highline@entrytech.net	

<< First < Previous 1 2 Next > Last >> 10 items per page Showing 1 of 1 results

SEND INVITATION

(4) Click yes.

Send Invitation

The selected Mobile user(s) will be sent another invitation code.

Do you want to continue?

NO

YES

Another email will be sent to that users email address. It will contain a different code, the process of activation is the same for the first card.

Mobile User Information



Mobile user name: Mr Payton Foster
Email Address: Payton@entrytech.net
User ID: Apt 1776

EDIT

Invitation Log

Timestamp	Activity	Details	Initiated by	Actions
Dec 23, 2020 02:48:52 UTC	Invitation Active	Invitation Code - ABSW-XZZM-CNHQ-D5RB	highline@entrytech.net	CANCEL RESEND
Dec 23, 2020 02:41:21 UTC	Invitation Code Redeemed	Invitation Code - AELK-BTCK-S4AD-DCWJ	highline@entrytech.net	

<< First < Previous 1 2 Next > Last >> 10 items per page Showing 1 - 2 of 2 results

SEND INVITATION

Once the secondary activation(s) have been accepted, refresh the web page and scroll down to "mobile devices"

Mobile Devices

Current Devices Deleted Devices

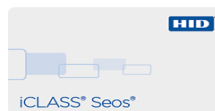
Apple iPhone12,1
IOS 13.6.1
Bluetooth;
HID-3.7.8 (203041894)
Invitation code: AELK-BTCK-S4AD-DCWJ
Endpoint ID: 919498094
SDK version
7.6.0.1.0

Device info last updated
Dec 23, 2020 02:41:21 UTC

Primary Device

Status
Ready for Mobile ID

Current Mobile IDs Revoked / Expired Mobile IDs



Highline
MID-SUB-CRD

Credential value
15003

Mobile ID Delivered

Validity
Currently not specified

Revoke Mobile ID

ISSUE MOBILE ID

DELETE DEVICE

Additional Device(s)

Current Devices Deleted Devices

Apple iPhone12,1

iOS 13.6.1
Bluetooth;
HID-3.7.8 (203041894)
Invitation code: BSR7-5Z5V-27H7-7JQ6
Endpoint ID: 919511707
SDK version
7.6.0.1.0

Device info last updated
Dec 23, 2020 08:42:19 UTC

Primary Device

Status
Ready for Mobile ID

Current Mobile IDs Revoked / Expired Mobile IDs

No current Mobile IDs to display for this device as of now.

ISSUE MOBILE ID DELETE DEVICE

Secondary devices are not automatically assigned a card, to assign a card,
(1) Click "Issue mobile ID"

(2) Select Card

(3) Make sure box is selected.

(4) Click Issue Mobile ID

Issue Mobile IDs

CANCEL ISSUE MOBILE IDs

Available Mobile IDs

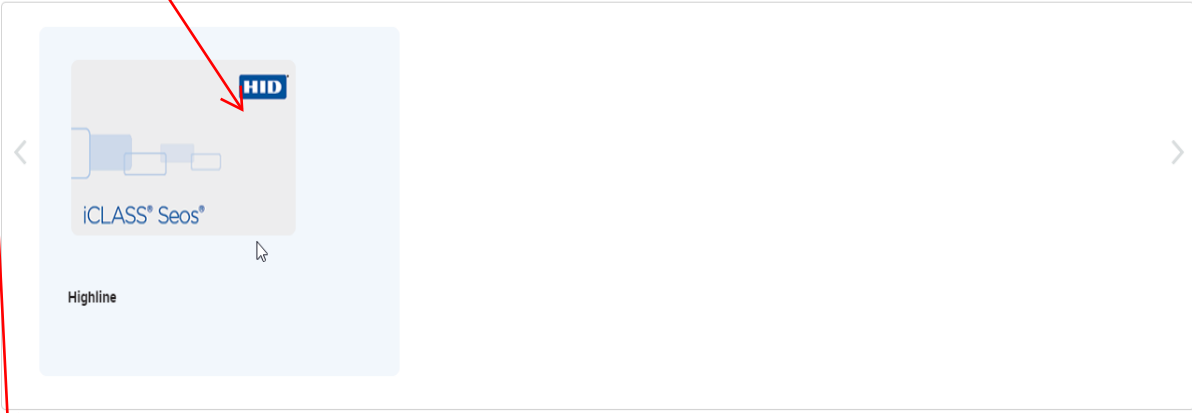
Apple iPhone12,1

iOS 13.6.1
Bluetooth
HID-3.7.8 (203041894)
Invitation Code:
BSR7-5Z5V-27H7-7JQ6
Endpoint ID: 919511707
SDK version
7.6.0.1.0

Device info last updated
Dec 23, 2020 08:42:19 UTC

Primary Device

Status
Ready for Mobile ID



Automatically assign the next available credential value.

Either through mobile devices or checking the card number on their phone the secondary cards should now be active on HID mobile. Input the 5 digit encoded number into Focalpoint and the facility code the same way you did for the original resident.

And you are done. Focal Point and HID mobile are now setup and the cards will act as fobs. Make sure that blue tooth is enabled on phones and that the location services are set correctly.